2. How would you grade the job Caltrans is doing in removing debris and litter?
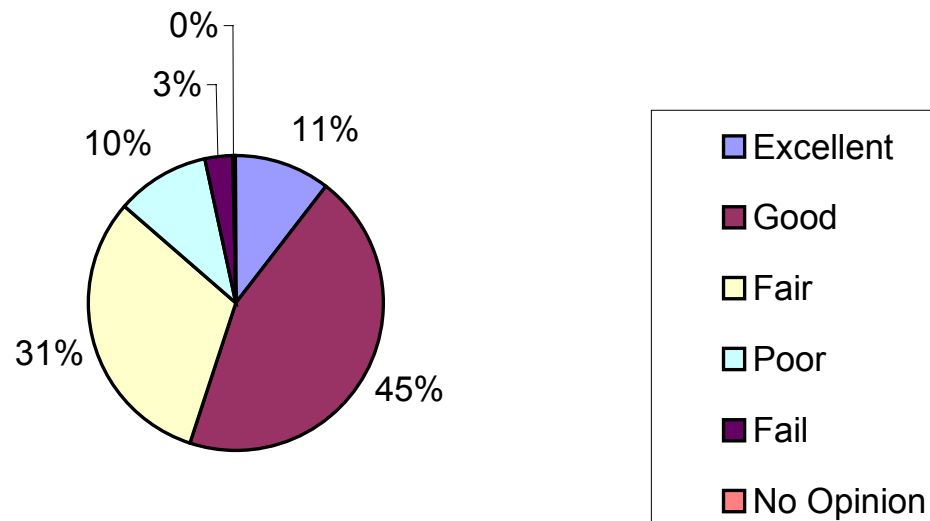**District 10**

0%
3%
10%
11%
31%
45%

- Excellent
- Good
- Fair
- Poor
- Fail
- No Opinion

3. How would you grade the job Caltrans is doing on maintaining signs?
District 10

0%
1%
4%
18%
17%
60%

- Excellent
- Good
- Fair
- Poor
- Fail
- No Opinion
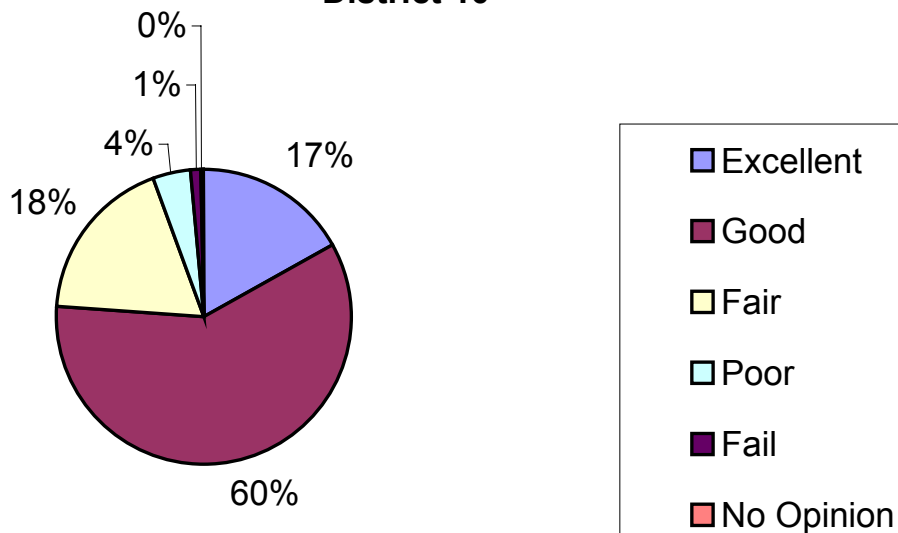
4. How would you grade the job Caltrans is doing in removing graffiti?
District 10

11%
1%
12%
20%
56%

- Excellent
- Good
- Poor
- Fail
- No Opinion
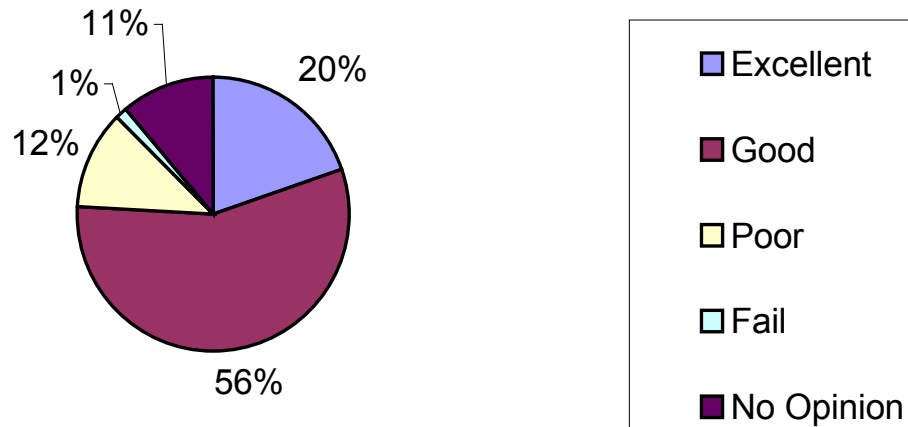
5. How would you grade the job Caltrans is doing in providing a smooth riding road?
District 10

0%
6%
16%
40%
38%

- Smooth and Quiet
- Smooth
- Fair
- Rough
- No Opinion
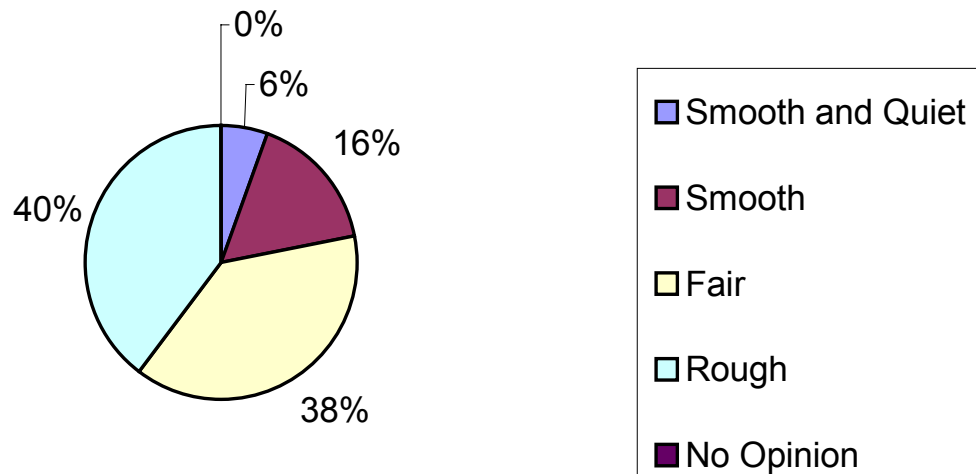
6. How would you grade the job Caltrans is doing in maintaining pavement markings such as lane lines and reflective markers on the highway you drive most often?
District 10

9% 0% 15%

38%

38%

- ☐ Excellent
- ■ Good
- ☐ Fair
- ☐ Poor
- ■ No Opinion
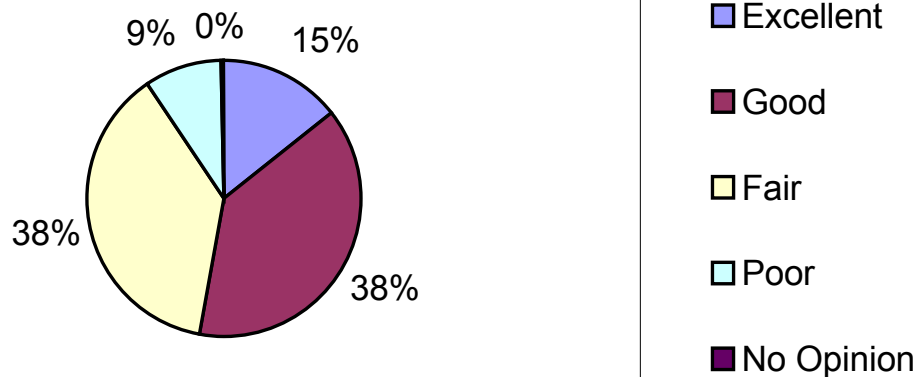
7. How would you grade the job Caltrans is doing repairing potholes on the highway you drive most often?
District 10

0% 9%

28%

30%

33%

- ☐ Excellent
- ■ Good
- ☐ Fair
- ☐ Poor
- ■ No Opinion
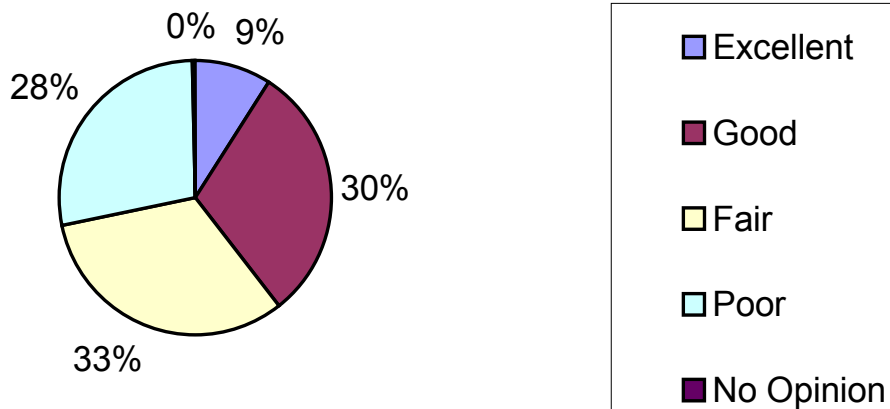
8. How would you grade the job Caltrans does maintaining the landscape (excluding litter pick up) on the highway you drive most often?
District 10

- Excellent — 8%
- Good — 45%
- Fair — 29%
- Poor — 13%
- No Opinion — 5%
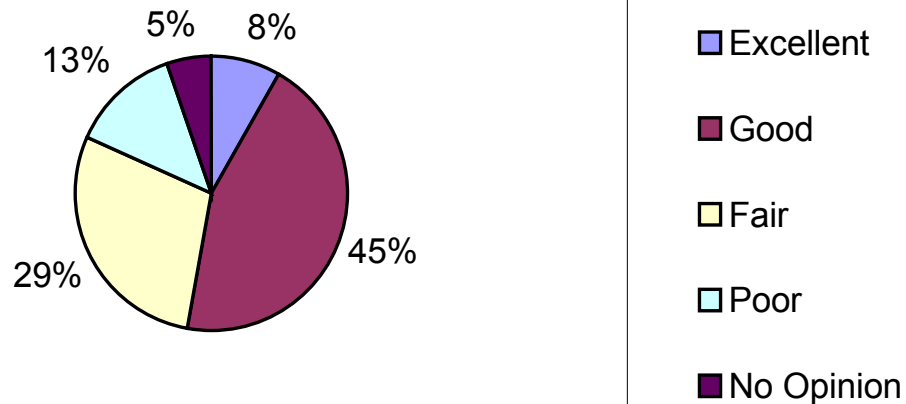
9. Do you use the Highway Rest Areas?
District 10

- Yes — 47%
- No — 53%
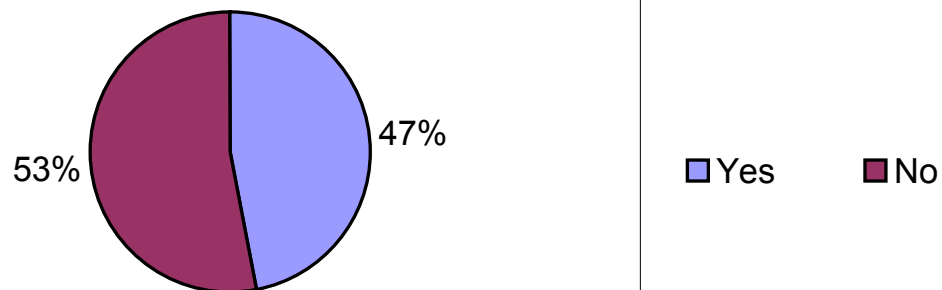
10. You do not use rest areas because...
District 10

6%   12%

8%

40%

29%

4%

0%

1%

- ☐ You don't feel safe
- ☐ You prefer to stop where you can get food and fuel
- ☐ The rest rooms are not clean
- ☐ There is not enough parking
- ☐ There are too many trucks
- ☐ There are no rest stops on my route
- ☐ Prefer not to stop except for fuel
- ☐ Other
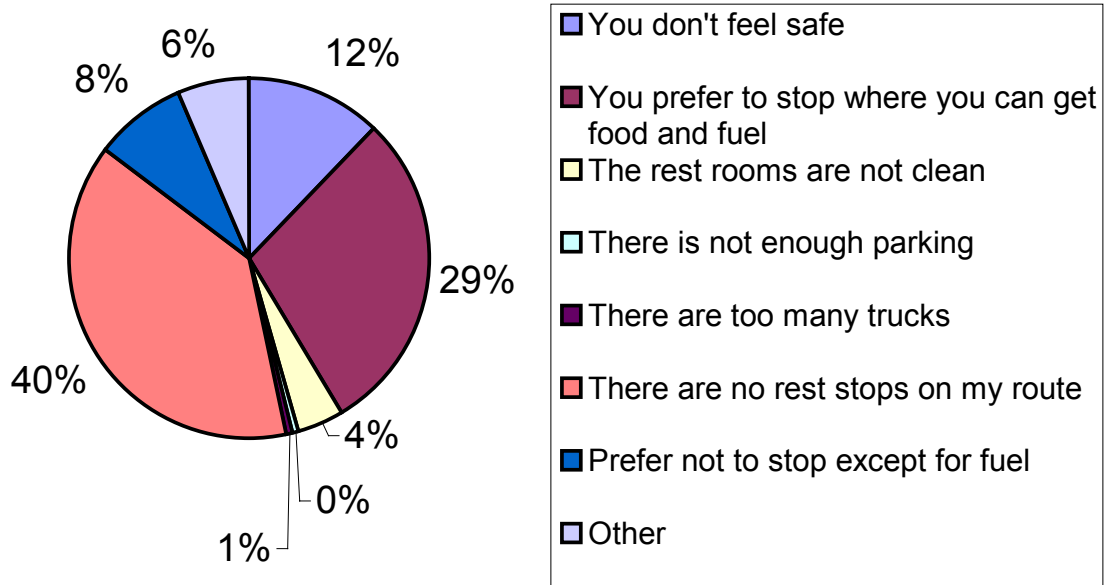
11. How would you grade the job Caltrans does in clearing snow and keeping roads open?
District 10

19%

32%

2%

10%

37%

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ No Opinion
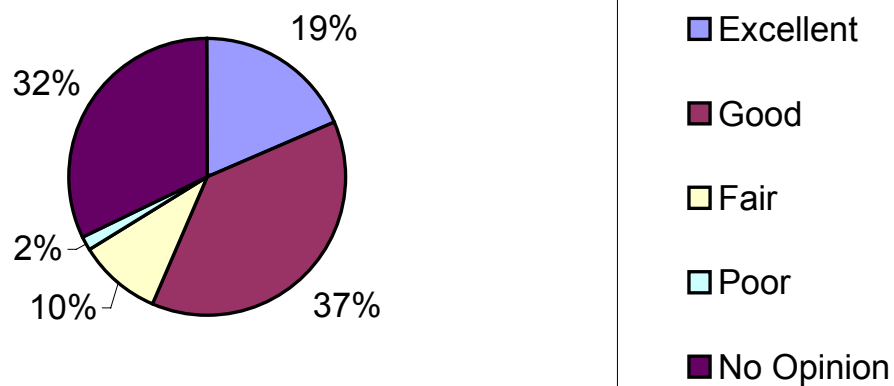
12. How would you grade the effort of Caltrans crews and contractors to minimize traffic delays while working on the highway you travel most often?
District 10

Excellent 10%
Good 39%
Fair 30%
Poor 19%
I never see them 1%
No Opinion 1%

- Excellent
- Good
- Fair
- Poor
- I never see them
- No Opinion
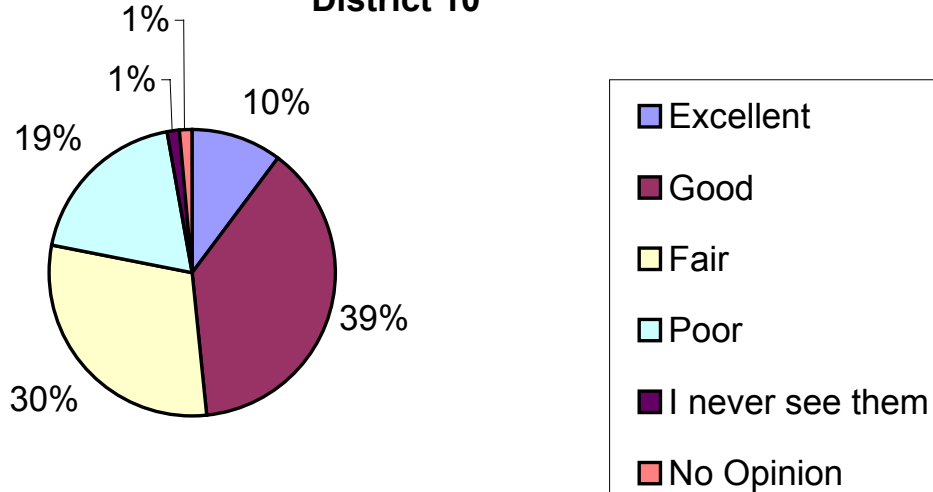
13. How would you grade the job Caltrans is doing fixing traffic signals and replacing Stop and Yield signs on the highway you travel most often?
District 10

Excellent 16%
Good 48%
Fair 14%
Poor 4%
I never see knocked down or malfunctioning signs 10%
No Opinion 8%

- Excellent
- Good
- Fair
- Poor
- I never see knocked down or malfunctioning signs
- No Opinion
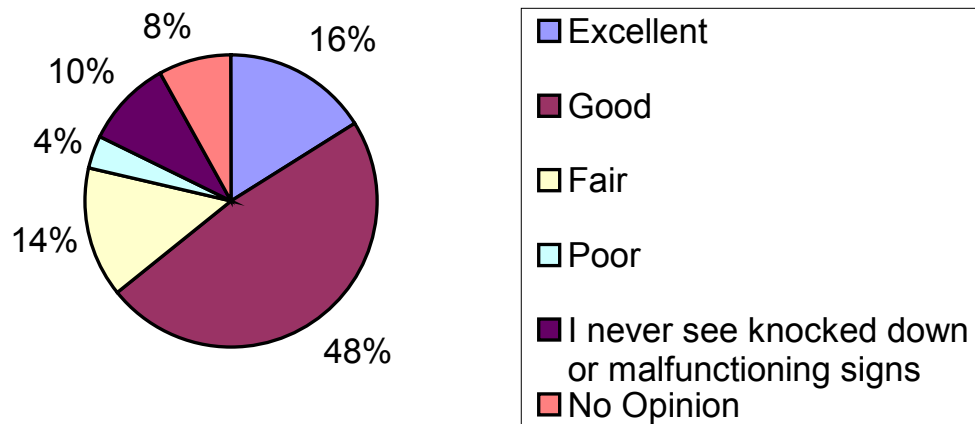
14. How would you grade the job Caltrans does keeping roads safe and passable during times of major disasters and storms?
District 10

- Excellent
- Good
- Fair
- Poor
- No Opinion

21%
50%
13%
6%
10%
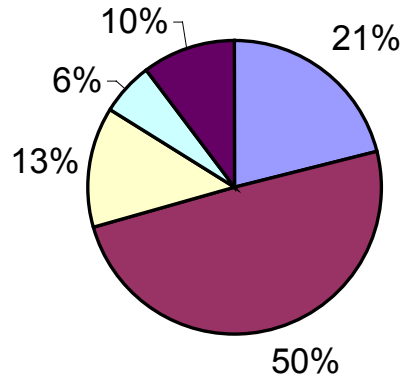
15. How would you grade the efforts of Caltrans crews in clearing major accidents such as overturned big rigs and dumped cargo blocking traffic lanes?
District 10
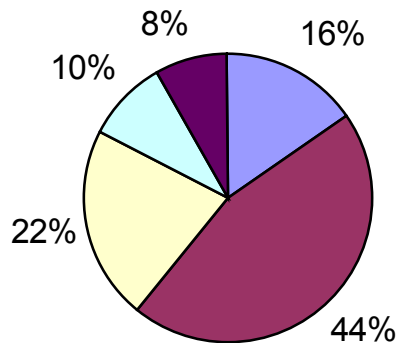
- Excellent
- Good
- Fair
- Poor
- No Opinion

16%
44%
22%
10%
8%

16. How long do you feel it should take to repair/replace safety barriers, guard rails, and median barriers?
District 10

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion

Values: 9%, 2%, 2%, 5%, 19%, 30%, 33%
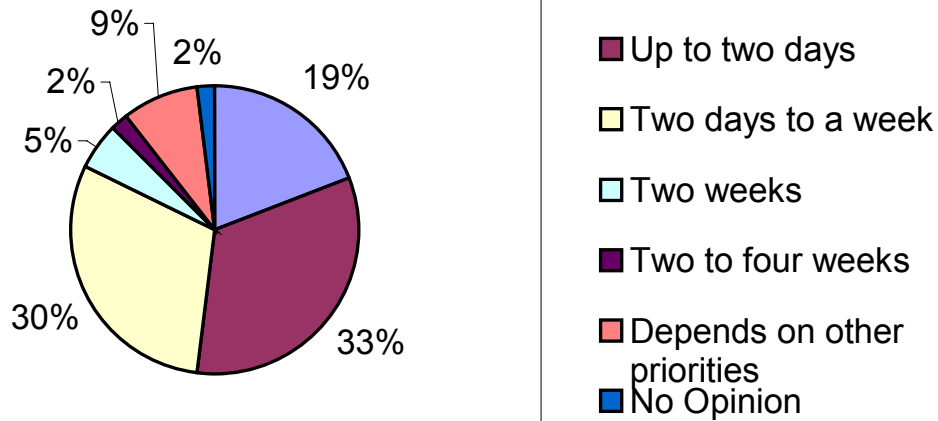
17. How long should it take Caltrans to repair signs (excluding Stop and Yield signs) after they have been damaged?
District 10

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion

Values: 7%, 1%, 2%, 6%, 26%, 28%, 30%
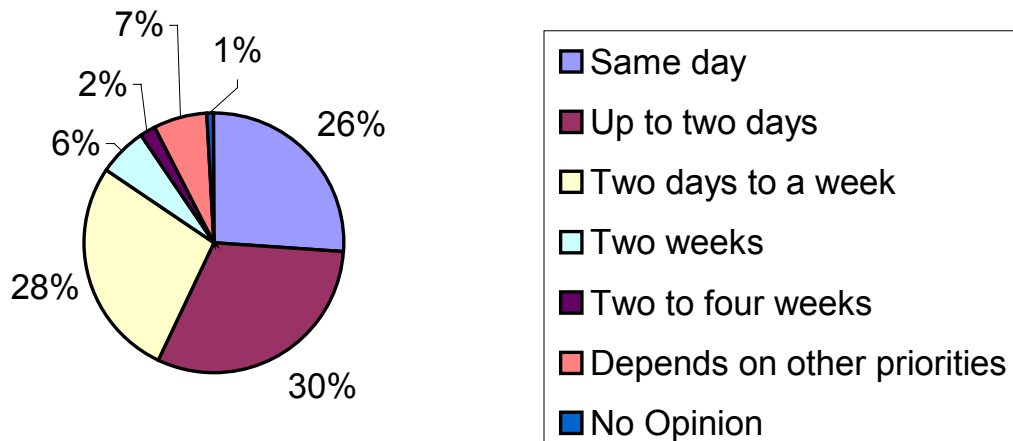
18. How long should it take Caltrans to remove graffiti from areas other than signs?
District 10

Pie chart values:
- Same day: 7%
- Up to two days: 13%
- Two days to a week: 28%
- Two weeks: 17%
- Two to four weeks: 8%
- Depends on other priorities: 25%
- No Opinion: 2%

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion

19. How long should it take Caltrans to fix a pothole from the time it first appears?
District 10

Pie chart values:
- Same day: 15%
- Up to two days: 36%
- Two days to a week: 33%
- Two weeks: 7%
- Two to four weeks: 4%
- Depends on other priorities: 5%
- No Opinion: 0%

Legend:
- Same day
- Up to two days
- Two days to a week
- Two weeks
- Two to four weeks
- Depends on other priorities
- No Opinion
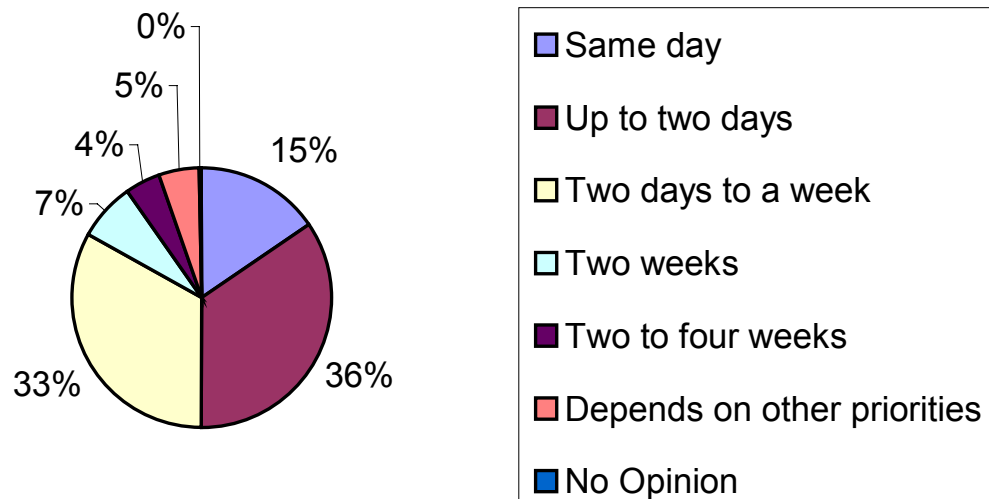
20. What is the biggest concern you have regarding California's bridges and overpasses?
District 10

- ☐ Structural safety
- ☐ Traffic congestion
- ☐ Poor riding pavement
- ☐ Poorly planned maintenance and construction work
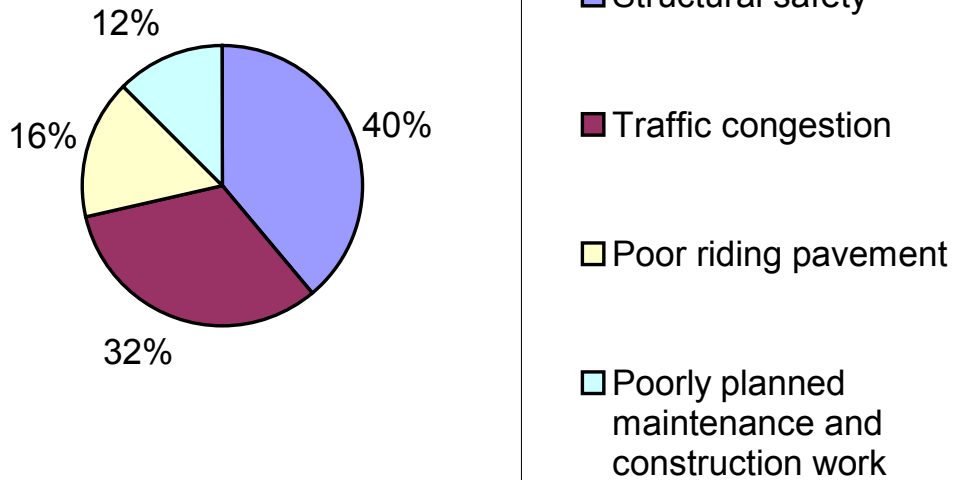
21. Please rank the top 5 areas of highway maintenance where you would most like to see improvement.
District 10

Categories (top to bottom): Roadway surface, Landscaping, Litter and graffiti control, Rest areas, Striping and lane markings, Traveler information, Bridge surfaces, Storm and disaster response, Snow and ice control, Sign Visibility, Roadside

X-axis: Number of Responses

Legend:
- ☐ Rank 1
- ☐ Rank 2
- ☐ Rank 3
- ☐ Rank 4
- ☐ Rank 5
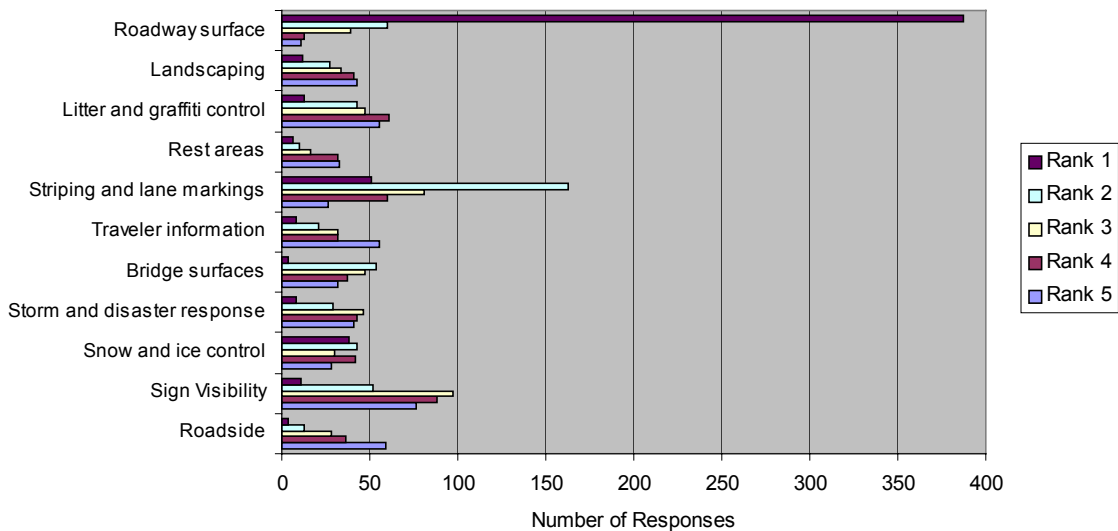
22. What do you feel should be the three HIGHEST priority items for Caltrans Maintenance crews?
District 10

Item	Percentage
Clearing accidents	16%
Storm response	4%
Repairing bridges	4%
Snow removal and ice control	8%
Removing graffiti	1%
Maintaining landscape	1%
Picking up litter	1%
Removing debris from the roadway	12%
Maintaining pavement marking and lane striping	14%
Replacing knocked-down ... Signs and repairing ... signals	15%
Fixing potholes	24%
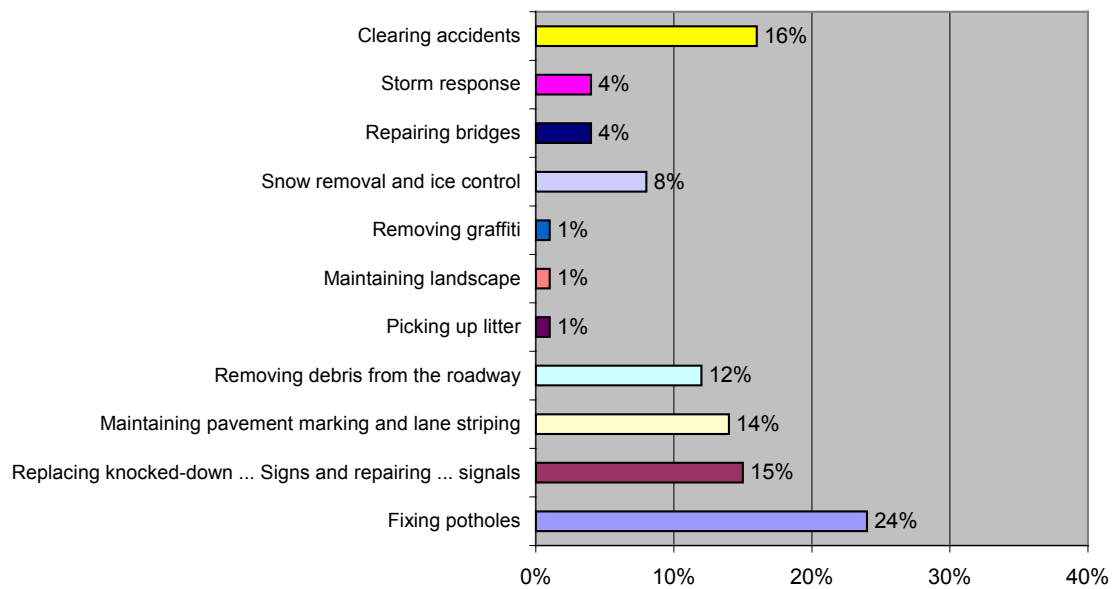
23. What do you feel should be the three LOWEST priority items for Caltrans Maintenance crews?
District 10

Item	Percentage
Clearing accidents	2%
Storm response	4%
Repairing bridges	2%
Snow removal and ice control	2%
Removing graffiti	27%
Maintaining landscape	27%
Picking up litter	27%
Removing debris from the roadway	2%
Maintaining pavement marking and lane striping	3%
Replacing knocked-down ... Signs and repairing ... signals	2%
Fixing potholes	2%

24. Please rank the aspects of pavement that are most important to you?
District 10

Number of Responses

Legend:
- Rank 1
- Rank 2
- Rank 3
- Rank 4

Categories: Smoothness, No Potholes, Surface Appearance, Pavement Repairs

25. Please rank the top 4 aspects of roadside that are most important to you?
District 10

Number of Responses

Legend:
- Rank 1
- Rank 2
- Rank 3
- Rank 4

Categories: Weed control, Mowing, Overall visual appearance, Graffiti removal, Litter removal, Rest area availability, Areas to safely pull off

26. Although Caltrans always considers your safety the highest priority, which of the categories below would be the second MOST important to you?
District 10
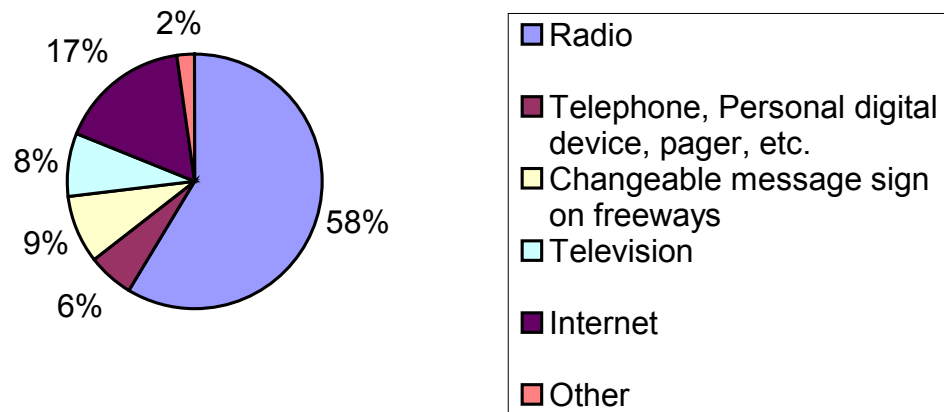
43%

50%

7%

- ☐ Pavement conditions

- ◼ Visual appeal of the roadside & highway facility

- ☐ Traffic flow
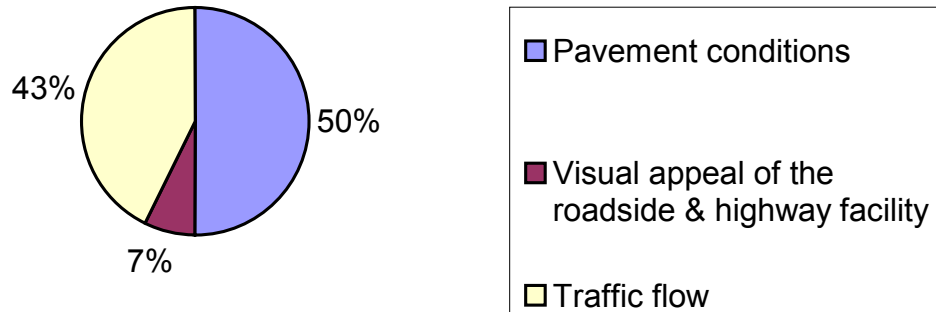
27. What is your primary source of information about traffic conditions?

District 10

2%

17%

8%

9%

6%

58%

- ☐ Radio

- ◼ Telephone, Personal digital device, pager, etc.
- ☐ Changeable message sign on freeways
- ☐ Television

- ◼ Internet

- ☐ Other

28. How would you prefer to get traffic information?
District 10

Pie chart values: 44%, 9%, 29%, 4%, 12%, 2%

Legend:
- Radio
- Telephone, Personal digital device, pager, etc.
- Changeable message sign on freeways
- Television
- Internet
- Other
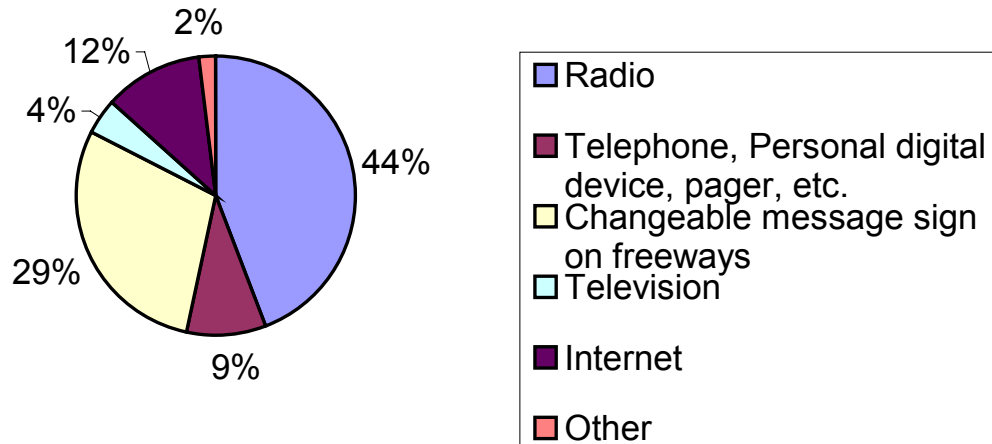
29. Has the congestion you face in your daily commute led you to make different choices in the last year? Due to congestion have you...
District 10

Pie chart values: 34%, 29%, 5%, 5%, 4%, 3%, 20%

Legend:
- Changed the time you leave for work or home?
- Changed the route you travel?
- Changed where you work?
- Changed where you live?
- Started carpooling or increased the times you carpool?
- Started taking the bus, light rail, or trains OR increased the number of times you have done so?
- Haven't made any changes
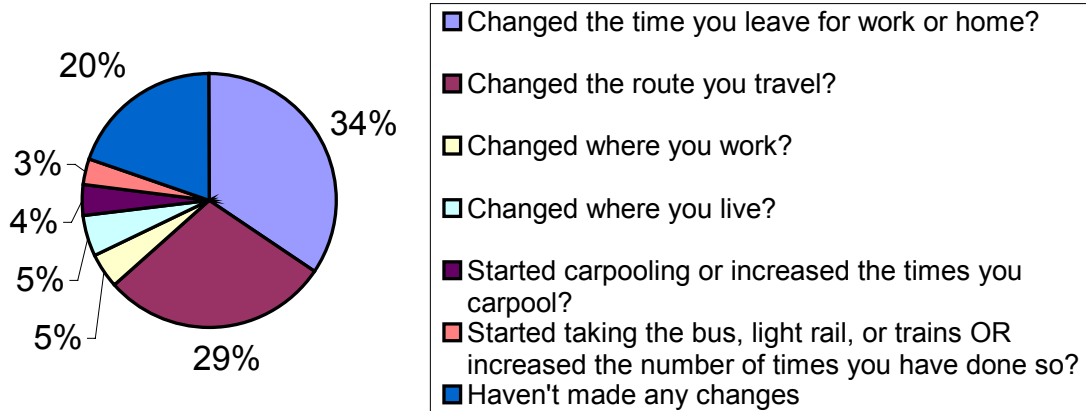
30. What do you feel are the top three reasons for congestion?
District 10

| Reason	Percentage
Other	0%
Poor regional planning	18%
There are no alternatives to driving in my area	11%
Single-occupant drivers not carpooling or taking transit	9%
Rain, snow, wind, fog, or other weather-related problems	5%
Traffic signals not properly timed	5%
Accidents not cleared quickly enough	4%
Too many miles of highway under construction	3%
Developers are not providing necessary road improvements	17%
As populations has grown, we haven't built enough new highways	28%

31. To reduce accidents in highway work zones, I would support increased speed enforcement efforts.
District 10

Strongly agree — 48%
Agree — 26%
Neutral — 17%
Disagree — 6%
Strongly Disagree — 3%
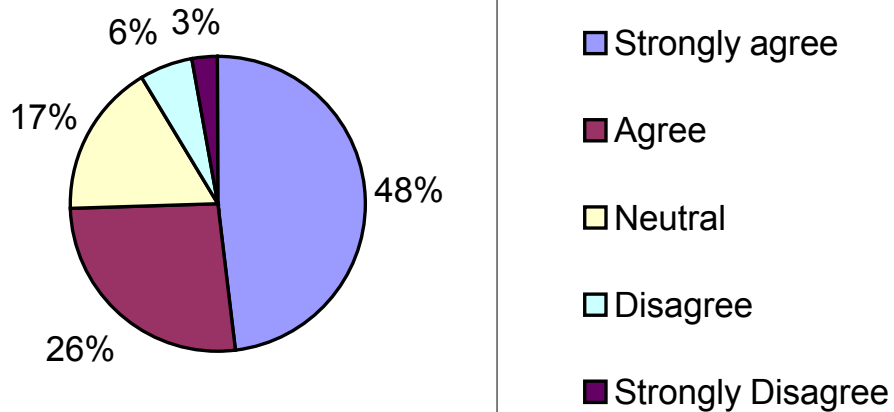
32. If I was provided with an accurate prediction of the shortest travel time to work based on when I left home, I would use it even if it meant leaving earlier or later than I do now.
District 10

- 25% Strongly agree
- 38% Agree
- 31% Neutral
- 5% Disagree
- 1% Strongly Disagree
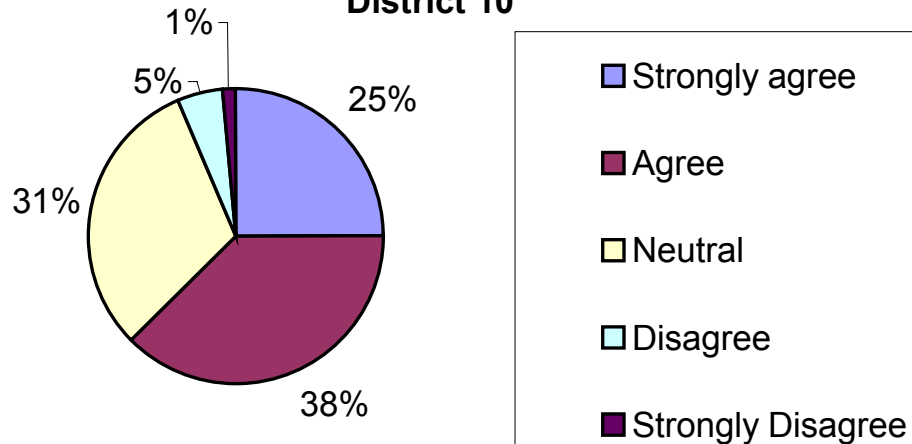
33. It is more important that Caltrans focus its efforts on making travel times reliable than reducing daily congestion.
District 10

- 9% Strongly agree
- 17% Agree
- 25% Neutral
- 34% Disagree
- 15% Strongly Disagree
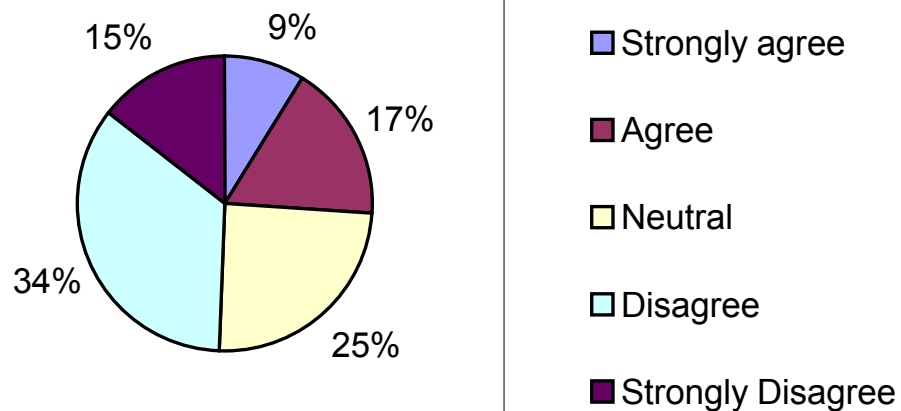
**34. In order to get roadway repair work completed, I
would prefer that Caltrans consider using the
following option in order to complete repairs and
open the road sooner.
District 10**

11%   18%

71%

- Close one lane for an entire day
- Close one lane for several consecutive nights
- Close several lanes over a weekend